

CRITICAL INCIDENT REVIEW

ENHANCED FORCE INVESTIGATIONS WORKSHOP

Chandler, AZ (Phoenix)

●Only 24 Seats Available●

November 12-14, 2025



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Get more information about this class at:

<https://criticalincidentreview.com/certification-critical-incident-review-available-courses/force-investigative-strategies-and-cognitive-interview-certification-course>



Critical Incident Review • 3870 E Flamingo Rd. Suite #511, Las Vegas, Nevada 89121

Executive Summary

Cops are being fired for controversial and misunderstood uses of force. These incidents almost always revolve around the same issues.

Not having the knowledge or technical skill to investigate these cases can, and often does, lead to discipline, firing or the prosecution of an officer who used reasonable force.

Investigators must know what those issues are and how to investigate them.

We can teach you exactly what you need to know.

Enhanced Force Investigations is a 3-day course for law enforcement investigators and legal representatives to understand and investigate:

- Controversial Use of Force
- Human Performance Under Stress
- Use of Force Principles
- Video Examination & Review
- Cognitive Interview Process
- Biases in Investigations
- Investigative Failures

We'll be in Chandler, Arizona, November 12-14, 2025.

In the coming pages, you'll find why you need this training and all the information you and your team need to register.

If you have any questions, please contact Daniel King at 702-250-1381.

Jamie Borden
Critical Incident Review

P.S. Space is limited, please do not wait to register.

The Necessity For the Course:

Ask yourself these questions:

- The prosecutor questions whether the officer fired too many rounds in an incident. What process would you use to determine if this was the case?
- The Chief believes an officer placed themselves in danger, requiring the use of force. How do you investigate this issue?
- Surveillance from the jail appears to show an officer slamming an inmate against the wall without reason. How do you investigate that?

Have you been specifically trained in any of these things? Could you find the answer these questions to a reasonable degree of certainty, and show your methodology?

Overwhelmingly the answer is no.

Most police use-of-force incidents are investigated by detectives that have no specialized training in use of force.

They take their investigative experience, knowledge they've received during in-service use of force training and apply it to their case.

While sometimes it's enough...sometimes it's not.

Officer involved use-of-force investigations ARE NOT the same as investigating crimes against people, or internal violations.

It requires a different perspective and a completely different skillset that is crucial to thorough and complete investigations, reviews, and analyses.

You see, there are definite answers to the above questions.

Decision makers will make their decisions based upon your investigative findings. That investigation will be used for:

- **Internal & Administrative Investigations:** The information, data and statements gained by investigators will influence the administrative investigations.
- **Criminal Prosecution:** Investigative findings will be used by criminal prosecutors.
- **Civil Litigation:** Civil rights cases can be heavily impacted based on the initial investigation, review and analysis.

Not knowing what to do, or using unproven methods could lead an officer to be:

- Unfairly disciplined
- Unfairly fired
- Unfairly charged
- Unfairly convicted
- Litigation

It also means that changes to an agency's policies, procedures and operations will be the result of a flawed investigation.

The inverse is also true. An officer using unreasonable force that should be terminated can escape accountability due to a poor investigation.

We see it every day and it's preventable.

The Solution: Enhanced Force Investigations Training

C.I.R. specializes in and teaches controversial or misunderstood use of force. We've seen the injustice of a flawed investigation and can teach you how to avoid it.

This course comes from the successes and failures of force investigations and teaches proven techniques.

If you are involved in any way with a Force investigation, review, analysis, training, or internal or external adjudication process the Enhanced Force Investigations Course is a necessity.

What You'll Learn In This Class:

The right perspective and specific skills related to force investigations and analysis are a must. For that reason, Critical Incident Review has developed a class that encompasses multiple areas:

Controversial Use of Force: Learn what makes an incident controversial before it happens and learn how to competently investigate it.

Human Performance Under Stress: Investigators will learn to apply science to their investigation to determine reasonableness of an officer's actions.

Cognitive Interview: Attendees will learn how to elicit the most complete information possible during an officer interview through practical exercises.

The Global Investigative Process: Attendees will look at the broader scope of force investigations to see how decisions made in the initial investigation have an impact throughout the process.

Biases in Investigations: Learn to navigate biases that can taint the entire investigation.

Investigative Failures: Experience first-hand examples of failures in force investigations and the resounding effect they have had on officers, agencies, and civil litigation.

Who Should Attend This Training:

Robbery/ Homicide Investigators: If investigating force is an additional duty, you must have a deeper understanding around use of force principles and the technique to investigate them.

Union/Association Representatives /Counsel: Provide the best counsel and guidance possible for your members by understanding the issues.

Internal / Administrative Investigators: These investigations have a massive effect on the agency, its policies and its operations for years to come. It needs to be done right and free of potential bias from the criminal investigation.

Force Investigators: Take your skills to the next level by learning to practically apply sound principles to your investigations.

Use of Force Trainers: Look beyond the normal use of force training that you provide to officers and see how it fits into the larger context.

What You Will Get From The Training:

- Opportunity to receive the coveted Enhanced Force Investigations Certification
- 24 Hours of Use of Force Investigations Training.

About the Instructors:

Jamie Borden is a retired Police Sergeant from Henderson, Nevada. Nevada's second largest city that forms the Las Vegas Metropolitan area. He is a court certified expert in Use of Force, Police Practices, and Forensic Video Analysis.

Jamie has reviewed thousands of force incidents and has been an expert in over 170 civil or criminal law enforcement use of force cases. He travels the country teaching thousands of officers, attorneys, and civilians the lessons learned from each of those cases.

Format:

The class is in a lecture and discussion format. Each student is encouraged to ask questions and share their experiences for the benefit of the class.

Dates:

November 12-14, 2025. 0800-1600 Daily.

Location of the Class:

Virtra Headquarters, 295 E. Corporate Place, Chandler, AZ 85225

Nearby Airport:

Phoenix/Sky Harbor (PHX)

Host Hotel:

C.I.R. does not have a host hotel, however, recommends a few of the following locations:

Hilton Garden Inn Chandler Downtown

150 S. Arizona Ave., Chandler, AZ 85225 (623) 471-8400

3.2 miles from training venue (9 min drive). [WEBSITE HERE](#)

Holiday Inn & Suites Phoenix – Mesa/Chandler

1600 S. Country Club Dr., Mesa, AZ 85210 (480) 964-7000

3.5 miles from training venue (7 min drive). [WEBSITE HERE](#)

Home2 Suites by Hilton Phoenix/Tempe Research Park

7200 S. Price Rd., Tempe, AZ 85283 (480) 897-5200

4.8 miles from training venue (10 min drive). [WEBSITE HERE](#)

Courtyard by Marriott Phoenix/Chandler Fashion Center

1100 S. Price Rd., Chandler, AZ 85286 (480) 855-8600

7.1 miles from training venue (12 min drive). [WEBSITE HERE](#)

Hampton Inn Phoenix/Chandler Fashion Center

1231 S. Spectrum Blvd., Chandler, AZ 85286 (480) 917-9500

7.4 miles from training venue (13 min drive). [WEBSITE HERE](#)

Registration & Questions:

[Register HERE](#)

Questions: 702-250-1381. contact@criticalincidentreview.com

Fee:

This course is \$997 for all 3 days.

Course Outline:

Attached is the outline for submission and understanding of the course content.

Course: Enhanced Force Investigations: *Applying Science, Evidence-Based Methods & The Cognitive Interview (Certification Course Outline)*

Course Length: 24 hours

Course Content: Enhanced Force Investigations certification course is designed for supervisors, investigators, and line-level officers. In the criminal investigative function and the analysis of critical incidents, to better assist in the identification and application of police performance issues. This course is designed to help investigators identify their own functionality, biases and potential assumptions within the critical incident. The course offers but is not limited the following topics:

- Understanding your role in the investigative process, (criminal, internal, review/analysis)
- Fostering awareness regarding the significance of conducting an investigative function, where a sworn officer is the involved
- Shifting the focus from the *Who* and *What* to the *Why* and *How*
- Developing Investigative Strategies (Including a Checklist)
- Understanding the Value and Limitations of Different Types of Evidence
- Human and Organizational Performance Factors and Considerations (Incidents)
- Human and Organizational Performance Factors and Considerations (Investigations)
- The Cognitive Interview Technique
- Closing the Loop between Incidents and Organizational Learning
- Development of a Force Training and Analysis Unit

- Practical Exercises in the Cognitive Interview

This course will clarify and create a foundation to decide and defend:

- When to watch the video
- When to interview
- Walkthroughs/ if and when

Maintaining evidence-based policing, investigations & analyses

Course Objectives are:

- To develop a clear understanding of the predominant issues faced by officers, departments, and municipalities after a critical incident, especially focused on multi-jurisdiction involvement.
- To increase awareness of the effects related to the initial investigative processes
- Build awareness of the performance dynamics, human factors, and decision-making processes present in every critical incident
- Improve awareness of the over-arching investigative practice from the criminal investigation to the civil action
- Identify the need to develop specialized investigative capacities regarding officer-involved critical incidents
- Improve the investigator's ability to identify and capture objective information through an officer's subjective decision-making process with a focus on the human performance and human limitations issues.
- Develop video evidence literacy
- Consideration of interview protocols
- Improve an officer's ability to give or elicit an articulate and realistic statement based on known limitations and perceptual distortions.
- Learn and Apply the cognitive interview process within an active investigation

- Increase confidence in the investigative process and reduce long-term liability issues department wide.

This course was designed by Sgt. Jamie Borden (Ret.) a leader in the application of Police Performance Dynamics, Human Factors, Training, Procedure and Practice related to Law Enforcement, as well as studies and application in the Investigation of performance outcomes in real-world officer-involved incidents.

Investigators will become familiar with theory, concepts and techniques when investigating and analyzing critical incidents.

The “Force Investigations; Strategies and Cognitive Interview” Certification Course is designed to assist in the identification and application of Police Performance Dynamics in the investigative analysis surrounding an officer-involved critical incident.

Courses will offer but not be limited to the above topics under guidance of current state and federal laws, department policies and procedures and Police best practices:

What Does “Certification” mean? “Certified” means that you are recognized by qualified administrators as possessing a certain skill set or understanding of the concepts taught in theory and application; and that you have met certain standards related to the field you are practicing in.

What does “Certification” in this course entail? In this certification course you will be tested throughout the progression of the lecture, both written and practical, to test your understanding of the theories and concepts. The following subjects will require a passing written score and attendees must show an acceptable level of proficiency in the application of the skill set.

Cognitive Interview Technique: The Cognitive Interview focuses on two primary components: memory and communication. Only if both of these components are recognized and considered will a successful interview take place. Created by Dr. Ed Geiselman and Dr. Ronald Fisher, the Cognitive Interview technique provides a scientifically validated and field-tested method for maximizing both of these essential components during post critical incident interviews.

Investigative Strategy Checklist: The checklist associated with conducting a specialized force investigation, involving a peace officer who is afforded rights

specific to law enforcement, has been created to establish a flow of questioning, not to mute the interview process. This checklist is carefully constructed to be a living document and to be manipulated based on the fundamentals of the investigation you are conducting.

Objective Reasonableness: From an investigative perspective, Objective Reasonableness and the Objective Standard are the clear foundation used to establish objectivity or appropriateness related to a critical decision; The caveat is we are tasked with investigating the subjective nature of decision-making under the pressure and stress of extreme consequences. The objective process is considered hind-sight analytics in any force investigation. This is based on the fact that officers are experiencing deep limitations based on focus of attention issues, when compared to or gauged by video, other witnesses or others involved.

Officer Interviews: The forensic evidence will tell us what happened, but only the involved officer(s) can tell why it happened the way it did. Officers involved in use of force and other critical incidents occupy a unique space in the criminal justice system. Within the same incident they may be witnesses, victims, and/or suspects all while operating under the color of their authority as law enforcement officers. Understanding how to effectively navigate the challenges this presents to you as an investigator or interviewer will be critical to the success of your investigations.

Assumptions and Fallacies in Interviews: Many of the skills and abilities we have honed as investigators over the course of our law enforcement careers can actually work against us when we are attempting to interview officers who have been involved in a critical incident. Things like knowing all the available ‘facts’ of a case prior to conducting the interview, controlling the direction of the interview, nailing down statements, or even just asking questions that

you believe are pertinent to the case can actually alter an officer’s memory of the event and create statements that are inconsistent with the officer’s actual experience.

Developing Lessons Learned: The discovery of “lessons Learned” is the principal component in the development of departmental training. This is the primary purpose for an investigative analysis; However, it is not the only purpose. Departments differ dramatically in cultural matters; Therefore, the purpose of conducting an investigative analysis must be defined and an overarching strategy must be considered based on each department’s cultural concerns.

Creating Use-of-Force Training and Analysis Units: The development of a specialized unit, designed specifically to engage in officer involved critical

incidents is imperative. Most departments, large and small, do not focus on the special elements of officer performance and decision-making when investigating or analyzing a critical use of force, which involves a critical decision. This aspect of the investigative process requires specialized knowledge of performance issues; including limitations, the officer's experience and the officer's training relative to these critical incidents.

1. Practical; Real time action v. reaction and; time, speed, and distance awareness (simulations with documented results for each attendee [end of day 1] no test, exposure only)
2. Identifying human performance issues and limitations within the law enforcement function; Awareness of baseline digital video literacy [day 2]
3. Developing an overview of the issues facing Officers, investigators, departments, municipalities and the community.
4. Understanding limitations in the decision-making process of an officer involved in a critical incident.
5. Identifying performance issues related to time compression.
6. Identifying perceptual distortions and understanding how they can go undiscovered in an investigative analysis.
7. Identifying damaging biases from the investigative perspective; assuming we know what happened and supporting that theory, as opposed to the discovery of the "why" the officer made specific decisions.
8. Facing the reality that most officers are not being indicted or tried based on their actions, but on the misunderstandings and misinterpretations of the officer's actions through statements and evidence after the fact.
9. Building an awareness of how video fits into the investigation, why video fits into the investigation and what role video evidence plays.
10. Exploring the considerations of video and how it can affect an investigation; Understanding both perspectives and using video in the most effective way based on your departments cultural standing.

11. Exploring the sensitivities of memory and how to elicit useable information through the cognitive interview process.
12. Applying the Cognitive Interviewing technique with a full grasp of the connection between developing communication and properly mining the memory for relevant and pertinent information.

The course offers but is not limited to the following topics:

- Leadership, command, middle and line-level management will develop an understanding of the misunderstood limitations of video evidence and the inherent human factors associated with the investigations of officer-involved critical incidents. The course is designed to help leaders identify their own functionality, and potentially damaging assumptions within the critical incident.
- Building a foundation of awareness in the overall process, protocol, and defined procedures
- Understanding your role in the overall process
- Fostering awareness regarding the significance of video review and analysis, where a sworn officer is the involved
- Understanding the importance of the multiple layers of the review and analysis process to identify the "Why" an officer did what they did
- Video limitations as video relates to the officers account of the critical incident; consideration of human factors and limitations
- Closing the Loop between Incidents and Organizational Learning
- Understanding the importance of human factors that often get overlooked

This course will clarify and create a foundation to decide and defend:

- Understanding how human factors and scientific principles collide with video evidence

- Preventing a "Knee-jerk" reaction based on an emotional reaction to video evidence
- How a surface understanding of technical video evidence can change the viewer's perspective
- Monitoring the narrative related to the release of video evidence
- Establishing & maintaining evidence-based policing, objective investigations & accurate review and analyses of complex evidence

Course Objectives are:

- To develop a clear understanding of the predominant issues faced by officers, departments, and municipalities after a critical incident, especially focused on multi-jurisdiction involvement.
- Build awareness of the human factors present in every critical incident
- Improve awareness of the over-arching department practice from the criminal investigation to the civil action, Leadership must have a global understanding of these processes to navigate them effectively
- Identify the need to develop specialized investigative capacities regarding officer-involved critical incidents, especially in the field of video review and forensic video analysis
- To grasp the importance of an officer's "subjective" decision-making process, and how the data is "objectively" captured through investigative practice.
- Increase confidence in the foundational knowledge of video limitations and human factors to reduce long-term liability issues department-wide, including the municipality or county involved.

Enhanced Force Investigations Course

November 11-13, 2025

Virtra Headquarters, 295 E. Corporate Place, Chandler, AZ 85225

Agency: _____

Street Address: _____

City: _____

State: _____ ZIP: _____

Point of Contact _____ Phone: _____

Email (POC): _____

****Please use the attendee's email below, not the Point of Contact****

Attendee Last; First:	Email:

Cost per Person _____ X \$997 = _____ Discount Code: _____

Discount per Person _____ Discount Total= _____

Final Total: _____

Billing Address [☐] Same as Above:

Name on Card: _____ Card # _____

CVV: _____ Expiration: _____

Email to: Contact@criticalincidentreview.com Or Mail to:

Critical Incident Review, 3870 E Flamingo Rd. Suite #511, Las Vegas, Nevada 89121 Once your registration is received, you will receive a confirmation.

****Sworn Law Enforcement Only****